

GENERAL INFORMATION

ON-SITE INFORMATION

Congress Venue

Scientific events will take place in the **Main Building of the University of Vienna** (Universitätsring 1, 1010 Vienna) which is located in the center of the city. The Registration Desk is located at the main entrance.

The congress venue can be easily reached by public transport (metro line U2, tram lines 1, 2, D, 37, 38, 40, 41, 42, 43, and 44) and from Vienna International Airport, which provides direct flights to over 170 destinations worldwide.

Certificate of Participation

All participants will receive a certificate of participation by e-mail after the congress.

Cloak Room & Luggage Storage

In nearly all lecture rooms coat hooks are available. In addition, a luggage storage located in the lower level (see map) is open on Wednesday, July 10, 08:00-17:30.

Coffee Breaks & Lunches

Coffee, tea, soft drinks, fruits, and biscuits as well as the lunch will be served in the Arcade Court next to the Exhibition Area.

Congress App

The Conference4me smartphone app provides you with the most comfortable tool for planning your participation at ESB 2019. Browse the complete programme directly from your phone or tablet and create your very own agenda on the fly. The app is available for Android, iOS, and Windows Phone.

To download the mobile app, please visit <http://conference4me.eu/download> or type 'conference4me' in Google Play, iTunes App Store, Windows Phone Store or Amazon Appstore. More information can be found at <http://conference4me.eu/download>



Congress Staff

The Mondial Congress & Events team members are present at the registration counter. Technical staff is present in all lecture rooms. Congress hostesses are present throughout the congress venue. Do not hesitate to approach them with queries – they will gladly assist you.

Exhibition

The Exhibition Area is located in the Arcade Court.

Opening Hours:

Monday, July 8		09:30 – 17:00
Tuesday, July 9		09:30 – 16:30
Wednesday, July 10		09:30 – 14:10

Internet Access

In addition to the Eduroam network, a personalized wireless internet access is available. Usernames and passwords will be handed over at the registration desk.

Latest Programme Changes

Latest changes to the programme will be communicated at the registration desk and through the congress app.

Lockers

In case you want to lock your hand bag or jacket, please use the 'Lockers' on the lower level. They are free of charge, but €2 coins are needed to use them.

Lost & Found

Participants can collect their lost items or leave found items at the registration desk.

Medical Service

The emergency medical service is located in the basement (vis-a-vis room SR05). In case of an emergency, please contact the congress staff.

Name Badge

Participants are kindly asked to wear and display their name badge at all times in order to access the congress venue and social events.

Parking

There is no car parking available at the University of Vienna. In the city center of Vienna, parking charges apply. If you arrive by car, you can use the nearby parking garages:
Votivpark-Garage € 4.20/h (max. per day: € 42.00)
Parkgarage Rathauspark: € 4.00/h (max. per day: € 40.00)

Payment

All payments need to be made in Cash in EUR (€) or by debit/credit card. VISA, MASTERCARD, MAESTRO, DINERS and AMEX will be accepted. Unfortunately, we cannot accept traveller cheques, other credit cards, eurocheques, or any other currencies. Please note that there is no currency exchange possibility at the congress venue. An ATM can be used in the lower level (see map) or in the surrounding area of the congress venue.

Registration Information

For registration and collection of congress materials, please visit the registration area at the main entrance of the Main Building. Registration Tel.: +43 676 845 880 706

Opening Hours:

Sunday, July 7		15:00 – 20:00
Monday, July 8		07:15 – 17:00
Tuesday, July 9		07:30 – 16:30
Wednesday, July 10		07:30 – 15:15

Registration Counters

Pre-Registrations: Please note that all registration documents have been prepared for pre-registered participants and sorted by last name. Therefore, when approaching the appropriate registration counter make sure to clearly state your last name (family name) under which you have registered. Please have your confirmation letter and ID close at hand.

On-Site Registration / Open Payments: These counters are for participants registering and paying their registration fees on-site or with an outstanding payment.

Smoking

Due to the non-smoking policy in public buildings, smoking is prohibited in the congress venue. There are some smoking areas in the Arcade Court of the Main Building.

Social Events & Guided Tours

Information about social events as well as the vouchers for the purchased tickets can be obtained from the registration desk. Please make sure to bring the voucher along to the event.

Water Bottles

Participants receive a foldable water bottle together with the congress material. Please fill them with tap water available at the lecture halls or at the bathrooms. The tap water in Vienna is of very high quality. Over 95 % of the water used in Vienna comes through two pipelines directly from the Alpine regions. These mountain areas sit in water protection zones with no significant industry. As a result, the 'Alpine' tap water is of very high quality, low in nitrogen, has no measurable pesticide residues, and tastes as good as any mineral water you're ever likely to drink.



Karlskirche ©Maximilian Autengruber

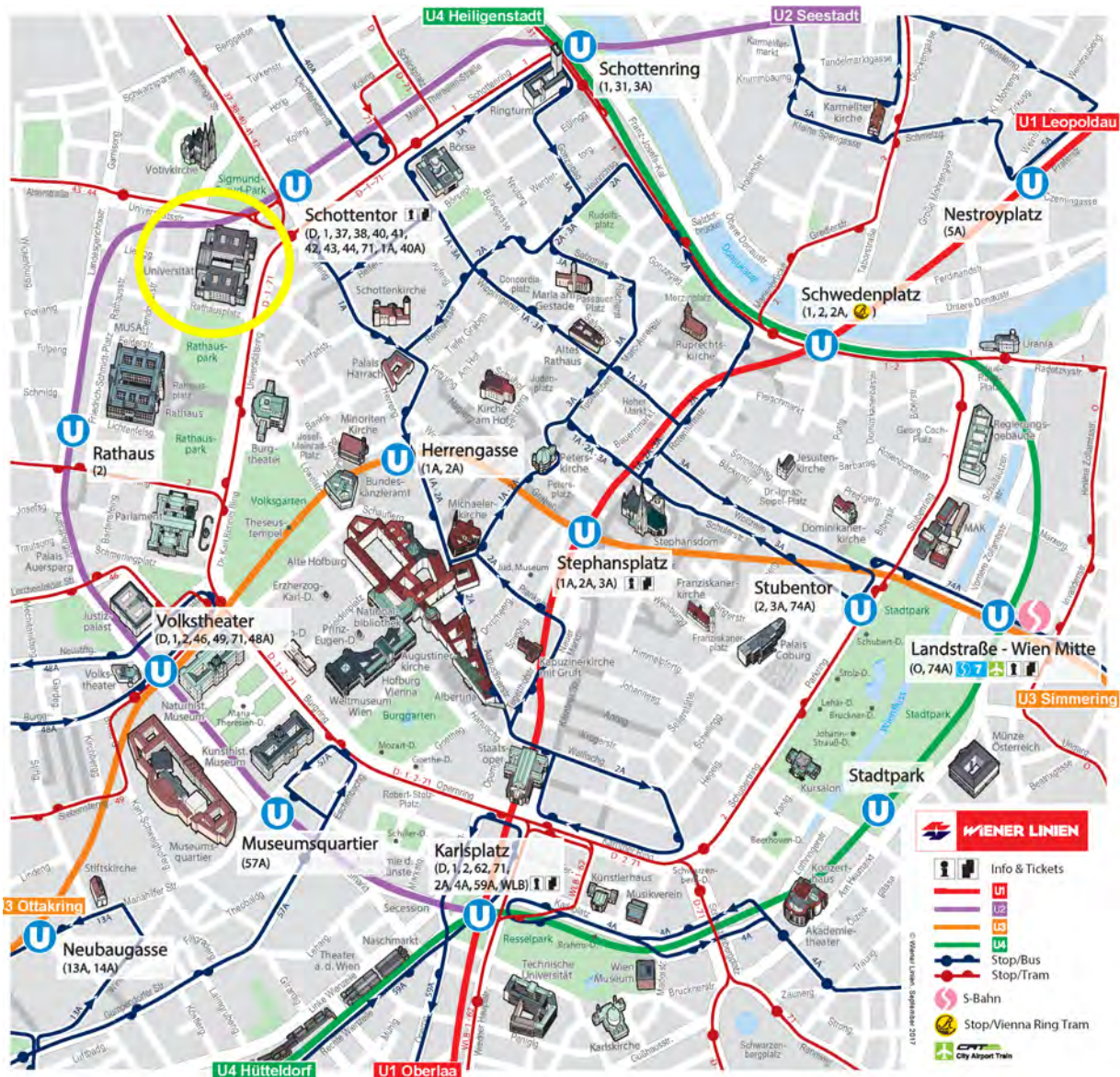
TRAVEL INFORMATION

Travel to the Congress Venue

- From 'Westbahnhof' train station: U3 direction to 'Simmering', get off at 'Volkstheater', then change to U2 direction to 'Aspernstraße' and get off at 'Schottentor'
- From 'Hauptbahnhof' train station: U1 direction to 'Leopoldau', get off at 'Karlsplatz', then change to U2 direction to 'Seestadt' and get off at 'Schottentor'
- From Vienna International Airport (Schwechat): A Vienna Airport Lines/Postbus bus (line 1185) goes from Vienna International Airport straight to 'Morzinplatz', close to tram station 1 'Salztorbrücke' (duration of the journey approximately 38 minutes). Take the tram line 1 direction to 'Stefan-Fadinger-Platz' and exit the tram at 'Schottentor'. The university is to your right hand side.

Public Transport

The Viennese public transport network provides modern and efficient accessibility within the city limits, making it easy for delegates to explore Vienna by bus, tram, or metro. On weekends metro operates at least every 15 minutes through the night from Friday morning to Sunday evening. The University of Vienna is located in the immediate vicinity of the underground station Schottentor of line U2 and the tram stations of lines 1, 2, 37, 38, 40, 41, 42, 43, and D.



ABOUT VIENNA

Bank and Exchange

Banking hours in general are Monday to Friday, 09:00 – 17:00/18:00. Some banks in the Inner City are open on Saturday, 10:00 – 13:00. ATMs are located outside most banks, cash can be withdrawn there 24/7. National and foreign Maestro cards (cash cards) as well as Mastercard, AMEX, Visa and Diners are accepted. Money can be changed at the airport, at banks, exchange bureaus, and larger hotels. The banks that are located closest to the ESB 2019 venue can be found across the street from the main entrance to the Main Building:

- Oberbank AG, Schottengasse 2 (open: Mon-Fri 09:00 – 12:30, Mon 13:30-15:00, Thu 13:30-16:00), or
- DenizBank AG, Schottenring 10 (open: Mon-Fri 08:00-17:30)

Coffee Houses – Restaurants – Bars

Around the world Vienna is famous for its cuisine. You know that you have had an authentic 'Vienna experience' when you have tasted 'Tafelspitz' (boiled tender beef in a broth), 'Wiener Schnitzel', or 'Schweinsbraten' (roast pork). For dessert we can recommend the famous chocolate cake 'Sacher Torte', a typical 'Apfelstrudel', or one of the countless pastries and pralines.

Though the Viennese café tradition goes back a long way it remains an integral part of daily life up to this day: Despite the age of said tradition – or perhaps because of it – coffee houses are more alive and diverse than ever before.

Vienna being a great place for gourmets, it goes without saying that sweet delicacies can be found everywhere, including luxury pralines from Altmann & Kühne, the above-mentioned legendary Sacher Torte or Aida's Caprese gâteau, which all contribute to a memorable trip to Vienna and can serve as great souvenirs.

Currency – Weather – Time Zone

The official currency in Austria is EURO (€).
Temperatures in Vienna in July usually range between 25 – 30 °C by day, nights might be cooler.
Vienna is in the Central European Time Zone, one hour ahead of Greenwich Mean Time (GMT).

Electricity

The main voltage in Austria is 230 V. Please do not forget to bring a travel adapter for the Austrian socket outlet (230 V, 50 Hz).

Pharmacy

The nearest pharmacy is located on Universitätsstraße 10 (open: Mon-Fri 8:00-18:00, Sat 8:00-12:00). The same opening times apply to most pharmacies in Vienna. A 24-hour pharmacy standby service is available throughout the city. Details of the nearest open pharmacy are posted at every pharmacy. For telephone information call +43 1 1455.

Shops

Typical shopping hours are Monday to Friday 9:00 – 18:00 and Saturday 10:00 – 13:00 (17:00). Apart from some tobacconists and small supermarkets at petrol stations and at the main railway stations, shops are closed on Sundays. Luxury shops with an elegant clientele can be found in the pedestrian zone of the Graben and of Kärntnerstraße (underground lines U1 and U3 / station Stephansplatz). Street entertainers and outdoor cafés contribute to the special atmosphere of this area. A well known shopping area is Mariahilferstraße (underground line U3 / station Neubaugasse).

Tipping

Service is usually included in the prices in bars and restaurants. Tips are always welcome and usually 5-10 % of the total amount.

Tourist Info

The nearest Tourist Info Point is located in the city center at Albertinaplatz (corner of Maysedergasse), and is open daily from 9:00 to 19:00. You can also look up the Vienna Tourism website: <http://www.wien.info/en>. Sightseeing tours can also be booked at the registration desk.

Useful Telephone Numbers

Ambulance: 144
Fire Brigade: 122
Police: 133
International Emergency Phone: 112
Taxi: (+43 1) 31300, (+43 1) 40100 or (+43 1) 60160

SOCIAL EVENTS

Welcome Reception

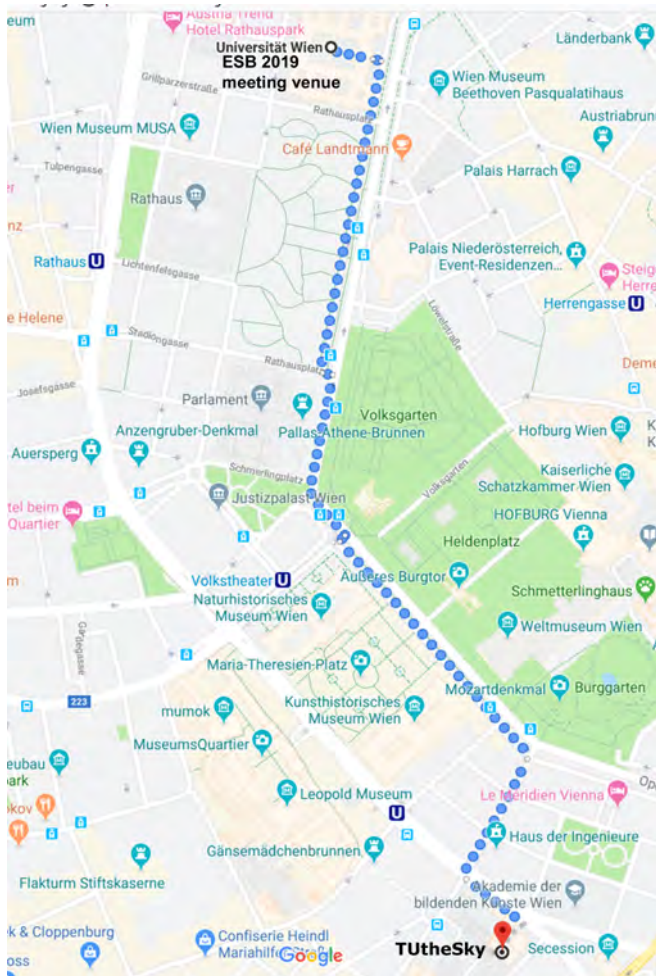
The Welcome Reception will take place at the Arcade Court on Sunday, July 7, starting at 18:30.

Night in Town for Students

The Night in Town for Students will take place at the TUtheSky of Vienna University of Technology (TU Wien) (Getreidemarkt 9) on Monday, July 8, starting at 20:00. Entrance at 19:30.

You can reach TUtheSky within 15 min. by U2 direction to 'Karlsplatz', get off at 'Museumsquartier' or approx. 20 mins. walking.

Participation is restricted to registered students. Please do not forget to bring your voucher with you.



Map Data ©2019 Google

Tickets for the Natural History Museum Vienna

Together with the congress material all students receive a voucher for visiting the Natural History Museum Vienna ('Naturhistorisches Museum' – nhm-wien.ac.at). The Natural History Museum Vienna is one of the most renowned museums of its kind with collections of more than 30 million artefacts.

Vouchers can be used up from Monday, July 8 to Thursday, July 11.

Congress Banquet

The Congress Banquet, hosted by the Mayor of the City of Vienna, will take place at the picturesque Rathaus (City Hall) (Lichtenfelsgasse 2) on Tuesday, July 9, starting at 20:00. Entrance at 19:30. Please do not forget to bring your voucher with you. Due to security reasons backpacks or any other big bags have to be handed in at the cloakroom.



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